



## Return Form

Should an item not meet your expectations, you can return it to us **within 14 days** together with the completed return form. The amount paid will be refunded.

Place the item, in its original condition with all tags still attached, and the original packaging, in a package for sending. Please fill out the reason for returning the item on the return form and include this form in the package.

The sender must pay the shipping costs for the returned items and address the package to:

ZILLA di Sylvia Pichler  
Via Edison 15  
39100 Bolzano – Italy  
Tel. 0039/0471/065089

Please note that we do not refund any shipping costs for returns except for mistakes (defective production or wrong shipping) made by Zilla.

**NAME**

**LAST NAME**

**ADDRESS**

**ORDEN N°**

**EMAIL**

### REASON FOR RETURN / REFUND

Choose the reason for your return:

☐ DEFECTIVE PRODUCT

☐ OTHER Please specify

☐ EXPECTATION NOT MET

☐ WRONG COLOUR